

SYNERGY HomeCare of Lake Ridge Receives 2023 Best of Home Care® – Provider of Choice Award

Lake Ridge, Virginia (May 15th, 2023) – SYNERGY HomeCare of Lake Ridge announced today that it has received the 2023 Best of Home Care – Provider of Choice Award from <u>Home Care Pulse</u>. The Provider of Choice Award is granted only to top-ranking home care providers, based on client satisfaction scores gathered by Home Care Pulse, an independent satisfaction research firm for home care. SYNERGY HomeCare of Lake Ridge is recognized among a select few home care providers across the country who have proven their ability to provide outstanding care.

"We're excited to congratulate SYNERGY HomeCare of Lake Ridge for their well-deserved achievement on earning the Best of Home Care – Provider of Choice Award," says Todd Austin, President of Home Care Pulse. "It's wonderful to see the hard work that SYNERGY HomeCare of Lake Ridge is putting in to provide high-quality care and employment – and their effort isn't going unnoticed. This award allows them to provide proof of quality to potential new clients and caregivers."

Best of Home Care – Provider of Choice award-winning providers have contracted with Home Care Pulse to gather feedback from their clients by conducting live phone interviews with their clients each month. Because Home Care Pulse is a third-party company, it is able to collect honest and unbiased feedback.

"I'm honored to recognize SYNERGY HomeCare of Lake Ridge and their reception of Home Care Pulse's Provider of Choice Award," says Charlie Young, CEO of SYNERGY HomeCare. "Our clients are our number one priority, so their praise is especially meaningful. While we always begin our relationships professionally, the end goal is to become a part of their family. Caregiving goes beyond simply providing service, it demands real, genuine attachment. To see that the caregivers at SYNERGY HomeCare of Lake Ridge are consistently able to achieve this, it makes me extremely proud to continue leading our company forward."

"At Home Care Pulse, our mission is to help home care businesses create an experience that goes beyond client and caregiver expectations," says Todd Austin, President of Home Care Pulse. "We are happy to recognize SYNERGY HomeCare of Lake Ridge as a Best of Home Care – Provider of Choice and to celebrate their accomplishments as a trusted home care provider."

To find out more about SYNERGY HomeCare of Lake Ridge's commitment to excellence, please visit https://synergyhomecare.com/va-lake-ridge-22192/ or call 571-677-3500.

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About SYNERGY HomeCare of Lake Ridge

SYNERGY HomeCare is the fastest-growing national franchisor in the home care industry with over 200 franchisees operating in more than 450 territories across the U.S. The company provides a broad range of non-medical in-home services including personal care, companion care, memory care and specialized care for individuals who are living with physical or developmental disabilities, chronic health conditions or recovering from illness or surgery. No matter what each person's circumstances are, SYNERGY HomeCare of Lake Ridge steps in with effective, comforting, life-affirming care that moves people emotionally and physically forward. SYNERGY HomeCare of Lake Ridge opened in 2021 and serves

Southwest Fairfax, Greater Woodbridge and Manassas areas. For more information visit synergyhomecare.com.

About Home Care Pulse

Home Care Pulse leads the home-based care industry in experience management, training, and reputation management. Through its Care Intelligence Platform, Home Care Pulse empowers providers in home care, home health, and hospice to attract and retain employees during workforce shortages. Home Care Pulse also conducts the annual Benchmarking Report, the most comprehensive survey of providers in North America, and administers Best of Home Care awards to agencies that achieve best-in-class satisfaction scores. For more information, visit https://www.homecarepulse.com/.

Media Contact

Melissa Drake (732) 236-1569 Melissa@imagineprstrategy.com