



SENTARA®

NEWS RELEASE

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SENTARA HEALTHCARE PROVIDES NOTICE OF DATA SECURITY INCIDENT

Norfolk, VA – On November 17, 2016, in conjunction with law enforcement, Sentara Healthcare determined that one of its third party vendors experienced a cybersecurity incident impacting records of 5,454 vascular and/or thoracic patients seen between 2012 and 2015 at Sentara hospitals in Virginia. Sentara is working with law enforcement, the vendor and a leading cybersecurity firm to investigate the incident.

The accessed information may have included patients' names, medical record numbers, dates of birth, social security numbers, procedure information, demographic information and medications.

This incident did not affect all Sentara patients, but only certain patients who received vascular and/or thoracic treatment between 2012 and 2015.

Sentara has provided written notice to individuals who have been affected, and established a dedicated toll-free number to call with questions regarding this incident. The number is 844-319-0134 and can be reached Monday through Friday between 9:00 a.m. to 9:00 p.m. EST (excluding national holidays).

To help prevent something like this from happening in the future, the vendor has informed Sentara that it is enhancing its system security. In addition, Sentara continually strengthens policies and procedures and invests in technologies which protect our information technology systems.

About Sentara Healthcare

[Sentara Healthcare](#), based in Norfolk, VA, celebrates more than 125 years in pursuit of its mission to improve health every day. Sentara is an integrated not-for-profit system of 12 hospitals in Virginia and North Carolina, including a Level I trauma center with [Nightingale Regional Air Ambulance](#). The Sentara family also includes four medical groups, ambulatory campuses, post-acute care services, the physician-led [Sentara Quality Care Network](#), the Sentara [College of Health Sciences](#), [Optima Health Plan](#) members in Virginia, Alabama and Ohio, and a team of professionals nearly 30,000 strong. Sentara is strategically focused on continuous improvement in quality, safety, and the patient experience.